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References & Recommended Reading List

Baron, Stefan (2011) *Workplace Learning*

Gozdz, Kazimierz (1996) *Community Building: Renewing Spirit and Learning in Business*

Hafler, Janet P. (2011) *Extraordinary Learning in the Workplace*

Meister, Jeanne C. and Karie Willyerd (2010) *The 2020 Workplace: How Innovative Companies Attract, Develop, and Keep Tomorrow's Employees Today*

Remtulla, Karim A. (2010) *Socio-Cultural Impacts of Workplace E-Learning: Epistemology, Ontology and Pedagogy*

Wilson, Larry (2004) *The Social Styles Handbook: Find Your Comfort Zone and Make People Feel Comfortable with You*

Bandura, Albert. (1997) - *Self-Efficacy: The Exercise of Control*